

# **Medmerry Park Rules**

#### **Quiet Hours**

You are not permitted to make any noise between the hours of 11pm and 8am or at any other time that may be deemed a nuisance or annoyance to any other person in the village.

## Laundry

Clothing, towels and laundry must not be hung outside your bungalow or hung out on your decking or patio areas. Please use the communal washing lines.

## Gazebos, Tents, Marquees, Caravans, Motorhomes and Campervans

Gazebos, Tents, Marquees, caravans, motorhomes and campervans are not permitted to be used on the site at any time.

#### Guests

Overnight guests 1-bedroom max of 4 people, 2 & 3 bedroom bungalows maximum of 6 guests.

# Waste & Recycling

Please use the recycling areas available, these DO NOT include plastic bags but there is a separate bin for your plastic bags. All rubbish must be put in bin liners and placed in the beige coloured bins positioned in most car parking areas. Loose waste must not be put in these bins. Medmerry Park staff remove the sacks on a daily basis during peak times and as and when necessary at other times. NO CONTAMINATED WASTE SUCH AS SUSPECTED WASTE OF SYMPTOMS OF COVID 19 should be placed in rubbish bins unless reported to the park office and double bagged in yellow bin bags.

#### **Tidiness**

All patios and decks must be free from laundry/beach towels, please use the drying area provided.

## Dogs

Well behaved and properly supervised dogs are very welcome at Medmerry Park (there is a charge). They must be kept on a lead in our village but are free to roam supervised in the surrounding fields (exception of November &

December) and beach areas. It is the responsibility of dog owners to clean up after their dog and there are dog litter bins positioned throughout the village. Our dog shower is open daily 9.00am to 4.00pm for leaseholders and their guests to shower and dry their dogs especially when just back from the beach. Please use hand sanitiser on entry to the Dog shower. Dog owners may be approached to ensure all rules are adhered to, Management will take the appropriate action to deal with any unwanted behaviour by Dogs or owners that fall below expected standards, including the immediate exclusion of dogs from site.

#### Other Pets

Free roaming pets i.e. cats, etc. are not permitted on site. Pets must not be left unsupervised at the property or caged on decking at any time.

# **Parking**

Apart from the four apartments of Westward House there is no reserved parking in our village. When parking please do not block access to the paths to the bungalows - these are the areas marked with yellow lines. Sign written and large vehicles such as vans, motor caravans, trailers and (unoccupied) caravans should only be parked in the large car park adjacent to Reception.

# Keep vehicles off the Grass

Parking or driving on any of the grass areas is not permitted at any time or for any purpose other than an emergency. Any damage resulting from the breach of this rule will be charged to the leaseholder concerned or their guests. Please note that leaseholders are responsible, at all times, for all their guests that are on site.

# **Speed Limit**

There is a strict 10mph speed limit across our site. Please observe this with the upmost diligence to avoid any unnecessary accidents and injuries. Please keep the village safe for everyone to enjoy – especially children.

#### **Boats and Trailers**

We do not have facilities for storing boats or trailers. Any luggage trailers must be parked (temporarily) in the main site car park once unloaded.

#### **Drones**

Medmerry park is a Drone free zone. We do not permit any Drones to be flown by Leaseholders and their guests on or around the park.

#### **Drove Lane**

We would respectfully ask all drivers to observe the 15mph speed limit along this road. It is frequently used by dog walkers, runners, and those walking to the local shops.

# **Medmerry Arms**

The Medmerry Arms is exclusively for the use of our Leaseholders and their guests, please ensure you always carry your pass with you. Please adhere to the signage and staff direction regarding ordering, safety, and standards.

#### Children

Children are very welcome in the Medmerry Arms. However, we must adhere to the licensing laws. No child under the age of 16 may be in the Medmerry Arms without a responsible adult. No child under the age of 16 may be in the bar area. For Health and Safety reasons, please do not let children run or climb on the furniture in the Medmerry Arms

## Dog Friendly Zone

The conservatory and the adjacent decking is a dog friendly zone. Please enter and exit via the conservatory doors and ensure all dogs are on leads and well behaved. (there will occasionally be events that mean this area maybe temporarily unavailable)

# Opening times

Opening times will vary throughout the season. Full details will be displayed on our website www.medmerrypark.com and information screens. Please note only food and drink purchased in the Medmerry Arms may be consumed on the premises. Take away service is generally available when the kitchen is open.

#### **Entertainment**

Advance information about Entertainment and Events taking place in the Medmerry Arms and in our Village will be displayed on our website and on our

information screens which can be found outside the main office and also in the Medmerry Arms. Advanced booking is often compulsory as well as limited numbers and Track & Trace details, please see signage for details.

#### Behaviour

All users of the Medmerry Arms must act responsibly at all times and be mindful of those guests and leaseholders who may wish to use the facility for a quiet drink, to eat or to read the newspapers during the day. When entertainment is being provided guests should not talk over the performer as it is disrespectful to the act and annoying to those who have come to listen or watch the entertainment Children must not run in the Medmerry Arms or use it as an indoor play area.

#### **Dress Code**

No swimsuits are permitted in the Medmerry Arms and hoods should not be worn up. All guests must wear a top For Health and Safety reasons, no one in bare feet will be allowed in the Medmerry Arms.

#### Wi-Fi

Free Wi Fi is available in the Medmerry Arms and poolside.

# Hygiene

We implement processes and standards that help us meet our legal responsibilities and our expected standards. Please follow the guidance given and use the Hand sanitiser stations located in the Medmerry Arms. Observe all signage to keep Medmerry Arms COVID-19 secure and allow us to remain open.

# **Swimming Pool**

Use of the swimming pool is restricted to leaseholders and their overnight guests staying in Medmerry park and having a valid pass please ensure you carry a pass that will allow you access to the pool. Pool staff ensure that the pool remains exclusive to our Leaseholders. We endeavour to offer 'walk in' use of the pool but may implement additional safety measures such as limiting headcount & therefore booking may be required. More information can be found on the information board by the pool entrance

## **Opening Times**

The outside pool is open seasonally between 1st May and 30th September, the specific daily times can be found on the information board adjacent to the pool entrance. Opening can be affected by adverse weather so please check for details.

# Lifeguard

When a red flag is flying, no lifeguard is on duty at the poolside. In case of emergencies, please press one of the two emergency buttons situated at either end of the swimming pool area. We ask you and your guests to identify where these buttons are before using the pool or the poolside area. Large inflatables are NOT permitted and children under 16 must be accompanied at all times.

# Spa

Please observe Spa rules as displayed next to the Spa. Children under the age of 18 years are not allowed in the Spa.

# Changing rooms/toilets

Please leave the toilets and changing rooms as you would like to find them.

The toilets are checked throughout the day. If they need attention in between times, please report it to the lifeguard. If you find any clothing left in the changing rooms, please inform the lifeguard.

# No Running or diving – Beware of slippery surfaces

Running and diving are NOT permitted at any time.

Be aware some surfaces may be slippery when wet.

## Shade Area

This is provided for protection against excessive exposure to the sun as well as inclement weather.

## Hygiene

Please use the Hand sanitiser stations and observe all signage to keep Medmerry park COVID-19 secure and allow us to remain open.

#### Wi-Fi

Free wi-fi is available at the pool side.

#### Other Park Facilities

#### **Tennis Courts**

These courts are for the sole use of playing tennis and not to be used for any other sport such as football, even when the nets are down, please bring your own equipment. On occasion we may be forced to close the tennis courts, please call the office for details.

## Playground

Dogs are not permitted in the children's play area. The play equipment is designed for children and not adults. Food and Drink are not permitted in the play area. Children should be supervised, adhere to social distancing guidelines and use hand sanitiser on entrance and exit.

## Crazy Golf

Putters and Balls are available; see the information boards for details.

#### **Table Tennis**

Please use your own equipment and please use the Hand sanitiser station.

# Dog Wash

Our dog wash is accessible between 9am and 4pm.

## Litter

Please place any litter in the bins provided; please report any issues to Windrush.

## Surrounding Fields

Dogs are allowed to run freely (whilst under close supervision) off their leads in the fields. As children also use these fields please ensure you clean up after your dog(s). During the months of November and December there is no access to these fields to allow resting migrating birds undisturbed use of the fields.

#### **Ball Games**

Ball games must <u>not</u> be played in the vicinity of any bungalows or buildings.

#### Park Office

#### Post and Deliveries

Our park licence does not permit guests to use Medmerry park as a postal address, Deliveries and post will be returned to sender. Food delivered direct to the property is allowed; please ensure the delivery drivers have a contact number to resolve any issues.

# Security

We have security cameras situated at the main gate, the beach gate, the courtyard outside the Reception, inside and at the Medmerry Arms.

The main gates and the gate to the swimming pool are operated by the gate card, provided to guests.

#### **Vehicles**

Extreme care should be taken when using bikes, scooters, hoverboards and Segway devices in the car parks and must not be used in the courtyard area around the Medmerry Arms and Reception

#### Park Rules

We continuously review our operations in line with advice from Leading Bodies, Local authorities and Government advice. Park rules and information are updated accordingly.